



WEB SITE QR



WHATAPP QR



ABOUT US

PHGS Services saw its origin at the port city of Vishakhapatnam, where quality facilities service was desired by all sectors. In 2007 Our Chairman identified this market demand and hence began the Pan India growth of PHGS Services. We had a humble beginning with 10 employees which sprawled into over 6000+ employees deployed over multiple sectors, services and client profiles. Currently, we operate over 400+ organizational spread across four states (Andhra Pradesh, Telangana, Karnataka and Maharashtra) in both the private and public sector (State and Central Gov).

OUR VISION

In the past 17 years of its operations, PHGS SERVICES has evolved from a Facility Management provider to become a consortium of services related to industrial operations. From operations services, material procurement, manpower deployment and consulting. This is not our end goal or our final milestone in our journey, but a clear commitment to evolve with the market and culture and yet remain committed to our core fundamentals of quality, sustainability and excellence. **PHGS SERVICES** employees understand the role they play as an individual and within teams, in the transformation of our organisation and achieving our business goals. They are constantly guided into translating our vision to reality.

OUR VALUES

COMMUNICATION

We will listen carefully to understand the needs and concerns of others and value their input. We will make every verbal and written effort possible to ensure the consistent and timely upward, downward, and lateral flow of information. We shall communicate professionally and will not allow the use of inappropriate language or gestures.



IMPROVEMENT

We will continually look for new and better ways to accomplish our responsibilities.. "That's the way we have always done it" will never be the reason for continuing to do something.. We recognize the need for formal on-going education to better learn our craft and will individually, and collectively seek out such opportunities.. Creativity and flexibility will be highly valued.



PERFORMANCE EXCELLENCE

We will look, speak, and conduct ourselves professionally at all times. We will consistently maintain a pro-active and "can-do" attitude. We will approach our work in an organized, logical fashion with planned approach to our work and execution. We will maintain our tools and our equipment in a state of readiness, capable of responding to both our daily tasks and any emergencies. Pride in our accomplishments and responsiveness will be our hallmarks.



RESPECT

We will earn the respect of vendors and outside service providers by clearly stating our expectations from them and treat them as working partners. Honesty leads to a fulfilling, Honesty is not just about telling the truth, It's about accepting the feedback whether it is good or bad and working on it and showing our honesty through outcome.



FM EXCELLENCE FRAMEWORK



CONTINUOUS IMPROVEMENT

OUR STRATEGIC PRINCIPLES

KEEPING PEOPLE SAFE

VALUE PARTNERSHIPS

A true partnership to be built on trust and driven by mutual value

QUALITY SERVICE

Deliver services to our clients which continue to lead the market in quality and excellence

INNOVATION

Use creativity and initiative to be flexible, dynamic and pioneering

EXCELLENT PEOPLE

Embrace diversity and invest in developing talented and empowered colleagues

BUILDING A SUCCESSFUL BUSINESS



OUR JOURNEY



Quality Service

We will provide you with the highest standards of customer service.



Service Delivery

We will turn up on time.



Customer Support

We will call you when we say we will.



Trusted Experts

We will provide you with professional service from our experienced staff.



Regular Updates

We will keep you informed at all times.

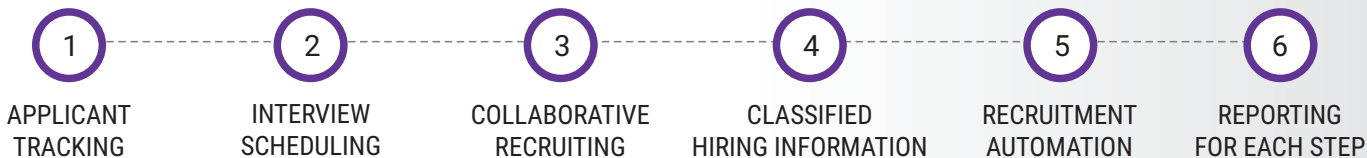


Matched to Your Needs

We will listen and provide valuable solutions.

OUR STAFFING SOLUTIONS INCLUDE:

IT staffing | Accounting, Financial, and Managerial staffing | Recruitment process outsourcing
Technical and Industrial staffing | Offshore requirements | Skill-Based staffing
Temporary Staffing



Committed to world wide



Warranty



Response time of less than 4 hours



24-hour Customer Service Centre



Manage order online anywhere, anytime

INDUSTRY SECTORS



Education



Heavy Industries

SERVICES OFFER

- ◆ Complete Facilities Management
- ◆ Complete Security Services
- ◆ Mep Equipment Projects, Amc & Maintenance
- ◆ Technical Manpower
- ◆ All Types Of Semiskilled Manpower
- ◆ All Types Of Skilled Manpower
- ◆ Helpers | Loaders
- ◆ Deep Cleaning Services
- ◆ Landscaping / Garden Maintenance
- ◆ Sanitization / Pest Control
- ◆ Parking Management / Valet Services
- ◆ House Keeping
- ◆ Machine Short-term Rental



Aviation



Mixed Use



logistics



Leisure & Entertainment



INDUSTRY SECTORS



Master Communities



Hospitality

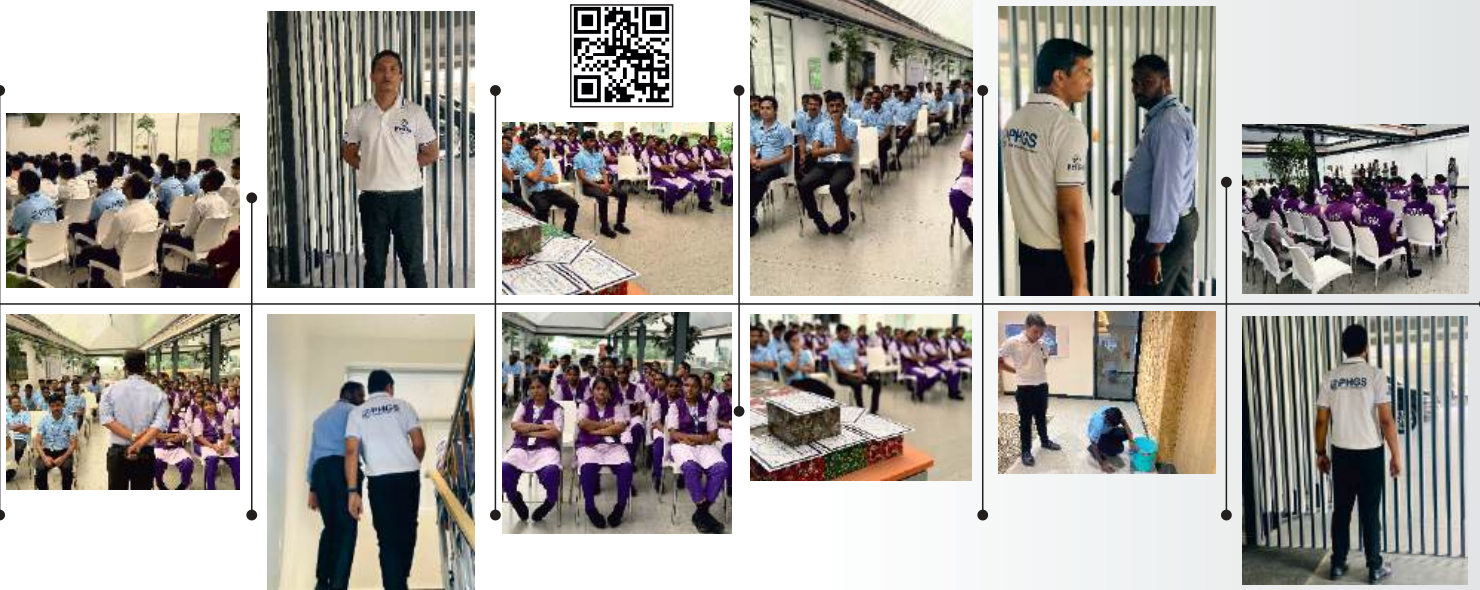


Residential



Retail & Shopping

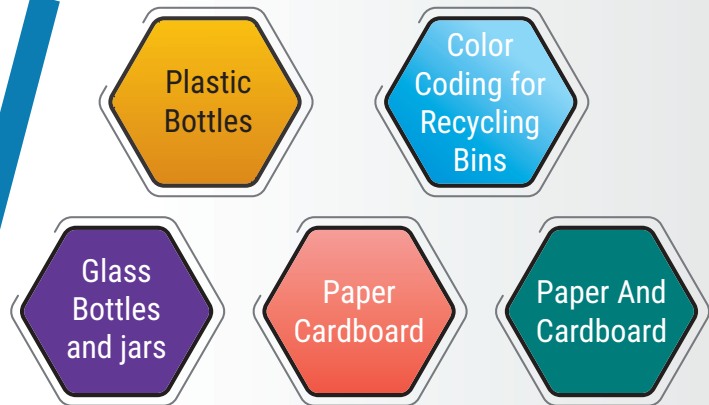
Our Frontliner's



IN-HOUSE TRAINING, AUDIT & SKILL DEVELOPMENT

- ▶ In-house designed training programmes
- ▶ Advance Housekeeping Training
- ▶ Supervisory Training
- ▶ Security Training
- ▶ Train the Trainer
- ▶ Refresher Training On-job training
- ▶ Machine Operator Training
- ▶ Work safety Training
- ▶ Specialized Cleaning Training
- ▶ Sectorial Specialized Cleaning Training
- ▶ Behavioral & Ettquete Training

BEST PRACTICES DURING WORK



Knowing safety is not enough.
Practive IT | Safety is our top- most priority

WHAT MAKES US DIFFERENT

TECHNOLOGY AND INNOVATION

Implementing a seamless process, controls and checkpoints to automated end-to-end systems. Visibility on all levels of Reporting and Billing Implementing management systems for the highest level of efficiency Environmentally Conscious

OUR PEOPLE

Training Sessions on a regular basis for employees of all level Developing better Language and Communication skills. A higher level of vetting in our recruitment process Developing a smarter workforce More efficient job allocation Improved staff personal presentation through regular checks and training (uniforms and appearance)

TRANSPARENCY

Improvement of performance based on client feedback Focusing on improved and more efficient problem solving. Building trust with clients through consistency and transparency Continuous Improvement management (monthly review) More face-to-face interaction with clients Communication of our certification and awards

STATUTORY COMPLIANCES

- Contract Labour (Regulation & Abolition) Act Minimum Wages Act compliance
- ESIC and PF Compliance
- Site Audit and Snag Reporting
- The incident, Accident recording, and Reporting
- GST Returns



YEARS OF EXPERIENCE

PHGS services a leading provider of Professional Housekeeping, Security & Horticulture Services through out INDIA With over 16 years of excellence.



CORPORATE HEALTH, SAFETY & ENVIRONMENT POLICY

PHGS Services is committed to providing a safe working environment to all its employees and complying with EHS policy applicable to respective clients' locations.

Daily tool talk, a briefing will be conducted at all our service locations.

We create individual SOPs for our service locations and encourage all our staff to adhere to the same.

Our OSHA policy is service location specified to ensure Zero Harm to both Medical Treatment Injury (MTI) and Lost Time Injury (LTI).

All deployed staff are familiarised with Material Safety Data Sheet (MSDS), Hazard awareness, and Near-miss reporting.

Adherence to Planned Preventive Maintenance schedule.

Quarterly risk evaluations are carried out at all service locations to identify and eliminate any possible "risk".

Designated staff are trained in basic First Aid and injury intervention.

SITE DEPLOYMENT STRATEGY

First Level Meet

Survey

Quote

Kick-off

Deployment

Execution

Reporting

Visits

suggestions

STAFF MOBILISATION PRE CONTRACT (DAY -15 TO DAY 0)

- ✚ Learn about the Client, their requirement, and service location. Define Statement of Work/Work-Order/Procurement Order.
- ✚ Defining SLA and KPI's
- ✚ Share any snag report for the site.
- ✚ Define transition plan, process, and key indicators.
- ✚ Define and acquire equipments. Site-specific SOP handover.
- ✚ Sharing of Escalation Matrix. Deployment staff list submission.

SITE DEPLOYMENT POST CONTRACT PHASE I (DAY 0 TO DAY 30)

- ✚ Staff site inoculation, training, and deployment.
- ✚ Site-specific EHS induction process.
- ✚ The site and site-specific equipment familiarization.
- ✚ Checklist, SOP, and documentation provided at the site.
- ✚ Operations standardization.

OPERATIONS STABILISATION POST CONTACT PHASE II (DAY 31 TO DAY 60)

- ✚ Review operational compliance. Ensure SLA adherence and KPI requirements are met.
- ✚ Continuous training planning. Performance auditing.
- ✚ Feedback and Satisfaction report.
- ✚ Staff review.

How can we help you today?

Let's Talk | 040 40276690 E-mail Us : admin@phgsservices.com

OUR LOCATIONS

TELANGANA

Plot No:19, SurveyNo 202, 2nd floor, Mitti's Building, Chaitanya Enclave, Khajaguda, Telangana 500075

ANDHRA PRADESH

D/No-38-39-28/1,104 Area, Bapuji Nagar, Estate Post, Vishakapatnam, AP 530007

KARNATAKA

Vandana Paradise, Flat No 103, 3rd Cross Rupena Agrahara,Bommanahalli, Bangalore, Karnataka 560068

MUMBAI

Upadhya Tower, 1st floor,Ostwal Nagari, Cenral park, tulinj, Nalasopara (East), Thane-401203

